# IMPLEMENTATION SERVICES

**Dhruvsoft**
BUILD • DEPLOY • SUPPORT

## Company Highlights

- Salesforce.com partner since 2008
- Focus on CRM Consulting - Salesforce.com, Microsoft Dynamics CRM Online, Zoho CRM
- Extensive Enterprise CRM Experience in Implementation, Integration, Migration and Support
- Salesforce.com Silver Cloud Alliance Partner
- Over 50 Salesforce.com Consultants
- Over 500 successful IT engagements
- Customers in North America, Europe, Asia Pacific, Australia

## Implementation Expertise

- Sales Cloud
- Service Cloud
- Marketing Cloud
- Pardot
- Force.com Platform
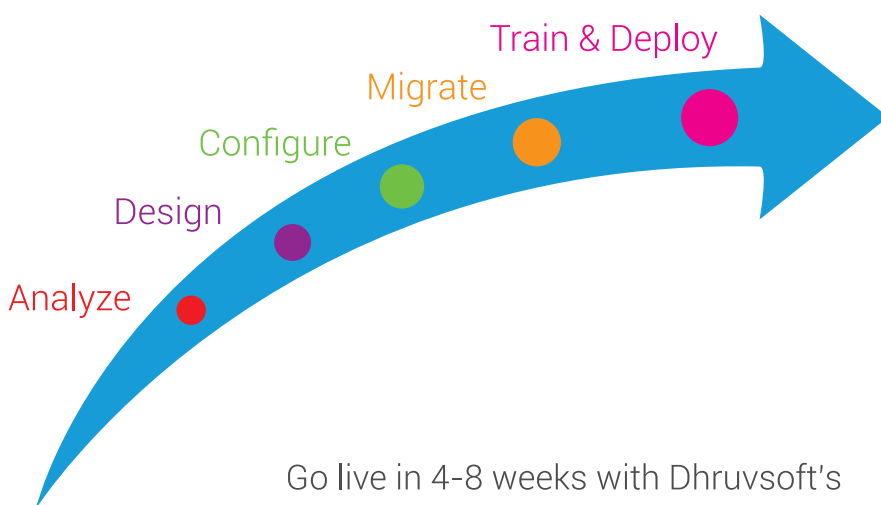- Salesforce.com Communities
- Salesforce.com Chatter

## Key benefits

- Reduce implementation and support cost by up to 40%
- Increase efficiency/faster turnaround
- Accountable project management with defined service levels
- 24x7 dedicated global support
- Effective management of changes and risks
- Extensive Integration experience with on premise and cloud applications
- Proven development expertise for extending Salesforce.com beyond point and click
- Global deployments – multi lingual, multi country
- Quick start services
- On time, On budget

## Salesforce.com Implementation Services

Growing your customer relationships is one of the best ways to help your business grow. World's most successful companies use Salesforce.com CRM to manage their customer relationships. Being one of the crucial investments for your company - it is important to get it implemented right the very first time. Effective Implementation goes a long way in ensuring continued success.

With our Quick start Salesforce.com Services we will help your company realize effective results of Salesforce.com implementation. Our services will cater to the specific requirements of your business wherein our consultants will work with your business team to give solutions that address your business objectives and accelerate your success.

Train & Deploy

Migrate

Configure

Design

Analyze

Go live in 4-8 weeks with Dhruvsoft's Quick start Implementation Trajectory

# IMPLEMENTATION SERVICES

**Dhruvsoft**
BUILD • DEPLOY • SUPPORT

## Advisory Services

We work with customers during the initial Discovery Phase to evaluate existing processes, help design new processes, and come up with the best solution for meeting the organization's needs.

## Sales Cloud & Service Cloud Implementation

Our Quick Start Sales Cloud and Service Cloud offerings provide one of the fastest Return on Investment (RoI) on Salesforce.com Implementation. With our in-depth industry expertise we offer solutions based on best practices which are tailored for your unique business need.

## Custom Development

Deriving the full potential of Salesforce.com CRM requires extending the functionality beyond the declarative customization by development of custom features. While doing so, we ensure that the developed components scale with the business and upgrade without rework. We have years of Force.com development applications on Salesforce.com CRM projects as well as Appexchange Apps.

## Data Migration

We offer end to end data migration services including the data extraction, data cleansing, data de-duplication and data migration. We have extensive experience in handling complex data relationships and migration of data from multiple sources.

## Custom Integration

The greatest advantage of Salesforce.com CRM is ease of integration that its Cloud technology and APIs bring. We have a strong capability of integrating Salesforce.com with other applications such as ERP applications, Legacy systems, Business Intelligence, Data warehouse and Marketing Automation applications.

## Global Deployment & Localization

If you are implementing Salesforce.com across your offices in multiple countries – you can depend on us for Global Deployment and Localization services. We have extensive experience in Multi ORG and Single ORG global deployment and consolidation.

## Ongoing Support

Successful ongoing support is key to the success of any Salesforce.com implementation. We offer cost effective and dependable Salesforce.com support services delivered 24x7.

---

## *Power is having the right implementation partner*

**salesforce** silver consulting partner

### About

Dhruvsoft is a Salesforce.com Consulting Partner offering CRM Implementation, Custom Development, Integration, Global Deployment and Support Services. Our proven engagement model assures Quality, On-time and Cost-effective Global Service Delivery.

**Dhruvsoft Services Pvt. Ltd.**
USA: (646) 233-1121
UK: 020 3239 3295
Australia: (02) 6100 8100
India: +91 97040 56000
in dhruv-soft  |  t dhruvsoft  |  f dhruvsoft